

Consumer Notification

NEVADA
PHYSICAL
THERAPY
BOARD



How to Verify a License

To verify that your PT or PTA holds an active license, visit the NVPTB website at: <https://ptboard.nv.gov/>.

How to File a Complaint

Submit a complaint using the Board's secure portal: <https://nptb.portalus.thentiacloud.net/webs/portal/register/#/complaint>. or scan the code below to access the complaint form online.



What to Include in a Complaint

- Date and location of incident
- Name of the PT or PTA involved
- Names of any witnesses
- Brief narrative of incident/concern

Licensed To Serve You

In the State of Nevada, Physical Therapists (PTs) and Physical Therapist Assistants (PTAs) are licensed and regulated by the Nevada Physical Therapy Board (NVPTB).

Note: Physical Therapy Technicians (also called Aides) are not licensed healthcare providers and are not regulated.

Your Right as a Patient

- You have the right to receive care from a licensed provider.
- You may verify a provider's license or file a complaint regarding care or professional conduct.
- You have the right to be informed about your treatment and to participate in treatment decisions.

Do You Have a Patient Safety Concern or Complaint?

If you're concerned about the care you received from a PT or PTA, you have options:

- Talk to your provider. Open communication can resolve many issues.
- Speak to a clinic manager or administrator. Escalate your concern within the facility.
- File a formal complaint with the NVPTB.

Nevada Physical Therapy Board

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